

**CREATING LIFE-SHAPING CONVERSATIONS**  
**Stuff That Really Matters – Part 3**  
**The Six Secrets of Great Listening**

**1. L - \_\_\_\_\_ at them with love.**

**1 Corinthians 13:1** "If I could speak with human eloquence and even angelic expression, if I don't have love for people, I'd only be making noise like a clanging cymbal."

**Mark 10:21** "Jesus felt genuine love for the man as he looked straight at him."

**Proverbs 20:12** "God has given us eyes to see and ears to listen with."

**Proverbs 10:14** "The wise don't tell everything they know, but the foolish talk too much and are ruined."

**Proverbs 10:19** "The more you talk, the more likely you are to sin."

**Proverbs 13:3** "Talk too much and you're done for."

**Proverbs 18:21** "Those who love to talk will have to eat their own words."

**Proverbs 10:19 (LB)** "Don't talk too much. You keep putting your foot in your mouth. Be sensible and turn off the flow."

**Proverbs 20:19** "Don't associate with a person whose mouth is always open."

**2. I - \_\_\_\_\_ as much time as needed.**

**Job 2:11-13** "When Job's three close friends heard of the tragedy that Job had suffered, they got together and they traveled from their homes to comfort and console him, and then they sat on the ground with Job silently for seven days and nights, and no one said a word. For they saw that his suffering was too great for words."

**3. S - \_\_\_\_\_ their feelings, not your solution.**

**Proverbs 18:13** "Anyone who answers quickly without listening first is both foolish and insulting."

**John 11:32-35** "Mary fell at Jesus' feet and she cried out, 'Lord, Lord, if you had been here, my brother would not have died.' Now when Jesus saw her, weeping along with many others who were weeping, he was deeply moved. 'Where have you buried his body?' Jesus asked. 'Come and see, Lord,' they replied. Jesus wept."

**4. T - \_\_\_\_\_ to any fear or hurt beneath the words.**

**1 Peter 3:8** "Be sympathetic, loving each other like a family, and be kind, and be humble."

**5. E - \_\_\_\_\_ them with open-ended questions.**

**Proverbs 20:5** "People's thoughts are like water in a deep well, but someone with insight can draw them out."

6. N - \_\_\_\_\_ **judge until you have all the facts.**

**Proverbs 18:13, 15** "What a shame! Yes, how stupid to decide before knowing the facts...A person with understanding gets the facts, and the wise person listens to learn more."

### **The Five Keys of Being a Great Speaker**

1. S - \_\_\_\_\_ **for the best time and place.**

**Ecclesiastes 3:7** "There's a time to be silent, and there's a time to speak."

**Ecclesiastes 8:6** "There's a right time and a right way for everything,"

2. P - \_\_\_\_\_ **and plan.**

**John 12:49** Jesus says, "I have not spoken on my own power. Instead, the Father who sent me told me what I should say and how I should say it."

**Proverbs 16:23** "Intelligent people think before they speak, then what they say is more persuasive.."

**Colossians 4:6** "Everything you say should be kind and it should be well thought out."

**Matthew 10:19-20** "Do not worry about what to say or how to say it, because at that time you will be given what to say. for it will not be you speaking, but the Spirit of your Father speaking through you."

3. E - \_\_\_\_\_ **with their needs first.**

**Ephesians 4:29** "Speak only what is helpful for building others up according to their needs, so that it may benefit those who listen."

4. A - \_\_\_\_\_ **the positive alternative.**

**Proverbs 15:2** "When wise people speak, they make knowledge attractive."

### **How to Make Knowledge Attractive**

a. \_\_\_\_\_.

b. \_\_\_\_\_.

**Proverbs 16:21** "A mature person is known for his understanding, and the more pleasant his words, the more persuasive he is."

c. \_\_\_\_\_.

**Hebrews 6:19** "We have this hope as an anchor for the soul, firm and secure."

5. K - \_\_\_\_\_ **calm.**

**Proverbs 17:27** "Those who are sure of themselves do not talk all the time."

**James 1:19** "Everyone should be quick to listen, slow to speak, and slow to become angry."